

DOMAINTM

RESORTS & RESIDENCES

Policy:

From 1st July 2009, we will be following industry members by introducing a 1.5% surcharge (including GST) on all credit card transactions made at hotel receptions and outlets including Bamboo Restaurant **(no surcharge will apply to bookings paid on line)**. The 1.5% surcharge is the same, irrespective of type of credit card. In Australia, merchants (that's us) have been able to apply surcharges to credit card transactions since 2003. It is becoming increasingly common practice that businesses, in both Tourism and Hospitality and many other industries, apply credit card surcharges. The cost to a business of a credit card transaction is relatively high compared to other payment methods. By applying a surcharge to those specific transactions, companies are able to keep overall prices lower thereby effectively reducing the price for customers who choose payment methods other than credit card.